

FORM OF APPEAL

Appeal under regulation 11 of the Telecom Consumer Protection and Redressal of Grievances Regulations, 2007 to the Appellate Authority appointed by
.....(Name and Address of Service Provider)

S. No.		
1	Name, Address, Telephone Number, Facsimile Number and e-mail address of the appellant	
2	Telephone Number or Cellular Mobile Telephone Number or Broadband Connection Identity , as the case may be, for which appeal is filed	
3	Name of city/district of origin of complaint	
4	Name of State or licensed service area, as the case may be, of the origin of complaint	
5	Nature of complaint (specify, whether complaint relates to Provisioning/Activation/Billing/Fault-Repair/Service Disruption/Disconnection of Service/Value Added Services/Closure/Termination or specify if any other)	
6	The Docket Number allotted by the Call Centre at the time of lodging complaint under clause (a) of sub-regulation (1) of regulation 4 and date of lodging the complaint with the Call Centre	
7	The unique complaint number communicated by the Nodal Officer under clause (c) of regulation 8, and date of lodging the complaint with the Nodal Officer	
8	Date of decision of Nodal Officer and decision intimated by the Nodal Officer	
9	Statement of Facts relating to grievance or appeal. (attach separate sheet signed by the Appellant if required)	
10	Grounds of Appeal. A full discription of the matter, which is the cause of grievance, including copies of any relevant and supporting documents, if any, and the relief claimed in Appeal. (attach Separate Sheet signed by Appellant if required)	
11	A statement to the effect that same subject matter or issue, for which an appeal has been filed under these regulations, is not covered in any proceedings before any court or tribunal or or under the Consumer Protection Act, 1986 or any other law for the time being in force.	
12	Details of any other relevant material or document	
13	Whether the Appellant requests to grant him exemption from appearing in person and decide the appeal on the basis of information, document or record filed by him	